

GRIN AND SHARE IT

Monthly newsletter of Cassio Road Dental Practice



Welcome to the February edition of our newsletter.

The COVID vaccines are being rolled out across the nation and the vast majority of parents have been juggling working from home and home schooling their children. At the time of writing this newsletter, it was announced that schools and parents would be given 2 weeks' notice before re-opening them. For those of us in this situation, let's hope that children can get into their classrooms sooner rather than later.

As an additional Covid-19 safety measure, the NHS have now provided us with lateral flow testing kits for every member of staff at the practice. These are designed to curb the spread for anyone who is asymptomatic but could still potentially be carrying the virus. We are therefore required to test ourselves twice weekly in order to ensure that we are all fit and well, and to make sure that we can continue working safely to treat your dental needs.





FEBRUARY 2021

Latest Updates..

Speaking of children – have they been for their routine check-up? With half-term fast approaching, now is the ideal opportunity to get them booked in and seen to. Please call us or book online. www.cassioroaddental.co.uk.

The American Dental Association promote February as their National Children's Dental Health month, whereby they run a month-long campaign to work with children, caregivers, teachers and other professionals to raise awareness of the benefits of good oral care.

We are a practice that is continually striving to improve our service to you – our patients as you are the heart of our business. One of the things that is often communicated to us is that we cannot always be reached on the telephone. In addition to the live chat and email options that we already have as ways to contact us, we have now invested in a new telephone system which tracks every single call made and received each day. This new system allows us to track which calls have been missed, therefore giving us the opportunity to return your call. So, if you aren't able to reach us immediately,

Please bear with us and rest assured that we will return your call in a timely manner.

Our new Hygienist Rosanna is settling in well. If you haven't been for your routine hygiene appointment then please come and see either your regular hygienist or if you have never been to the hygienist then you can come and visit any of our 3 hygienists who collectively, work from Mondays to Saturdays.

We are pleased to inform our patients that as of the 1st February 2021, hygiene fees will be reduced to £55. The additional charges that had to be included to cover the cost of PPE, the practice is now in a position to waive this fee.

Finally, just a reminder that we are now open on Saturdays as of this month. This is for both dental and hygiene appointments.

Remember to follow us on **Instagram** and **Facebook**.

We look forward to seeing you soon.
Cassio Road Dental Practice Team

